

Campus Technology Policy & Planning Council
October 23, 2006
1:00 – 2:30 pm
DeGarmo 551

Present: Sara Campbell, Trish Klass, Alan Lacy, Brent Paterson, Jim Moon, Bob Rariden, Beth Schobernd, Mark Walbert, and Shari Zeck

Absent: Bob Aaron, Sam Catanzaro, and Dan Hayden

Mark welcomed everyone to the meeting.

Old Business

Strategic Plan

The public beta version of the Strategic Plan is out and there is a link on the CTSG Web site at <http://www.ctsg.ilstu.edu/>. There is also a link to a Web form for responding to questions about what is *not* in the IT Plan that should and what *is* in the IT Plan that shouldn't. Mark announced that he has met with Deans Council, Dr. Presley, Dr. Bragg, Dr. Ashby, Dr. Bowman, College of Fine Arts Tech Advisory, Milner Tech Advisory, and Ross Richards regarding the Strategic Plan. He plans to meet with Academic Senate on November 8, CAST October 30, and Mennonite College of Nursing soon. Mark will send Marilyn Morrow an email to meet with the Chairs Council. The feedback he has received so far is positive.

Top Ten Priorities

Mark asked the committee to begin thinking about rank-ordering our top ten priorities for FY08. We will start this conversation next week.

Shari shared the following goals with the committee to start the process:

1. Funding (life cycle funding)
2. Security
3. Communications
4. Classrooms
5. Efficient and knowledgeable user based training support opportunities. Tech staff advancement.

The group discussed moving classrooms up to 3. Action Items in some goals may be more important than others.

Update on DC visit

Mark is leaving for DC again tomorrow and back on Thursday. *Educause* has invited him to speak.

Meeting Maker migration to Exchange Update

Mark announced that we have the second report from the Exchange Consolidation Working Group. The bottom line is that consolidation of the Exchange servers on campus will cost \$411,000 upfront and \$140,000 each year. One half of the initial cost is the storage array. This is more than 8 times higher than the initial estimate of \$45,000 upfront and more than 5 times higher than the initial estimate of \$22,000 annually. Mark met with Steve Bragg and talked about the impact of this revision. Mark indicated that the VPs would be hard pressed to fund this

initiative at this time unless the Tech Council was willing to indicate that it was the most pressing IT need.

Mark offered the following options:

1. Don't do anything at all. This would mean continuing with Exchange/Outlook for calendaring (and email) in some areas and Meeting Maker 7.5 for calendaring in other areas. The dilemma will be that the Meeting Maker breaks in March with the Daylight Savings Time date glitch.
2. Upgrade Meeting Maker to 8.6 and we don't have to worry about the March issue. Training would be made available. Meeting Maker 8 is much improved and has a connector that syncs with the Outlook client. The current annual cost for Meeting Maker is \$24,000 and the newer version (along with additional software for connecting it to Outlook) would likely be approximately \$30,000 a year. The hardware we would need is probably available to us now – we would not have to buy anything for that. As is true today, there would not be a per seat charge for use of the new Meeting Maker.

Bob mentioned using SunJES *Communications Express*, which is Web-only and integrates calendaring with email. The consensus was that it would not be the best since it is web-based.

There was discussion regarding the value in having one shared calendaring system. Mark suggested that we could have the People Cube salesperson come and do a presentation. There was discussion regarding the upgrade of Meeting Maker. After much discussion, it was decided that we should go with Meeting Maker 8 since the initial cost of consolidating the Exchange servers behind Outlook was nearly 8 times the original cost. The Meeting Maker upgrade may be the answer and we could then keep looking at how to move to Outlook sometime in the future. Mark agreed to bring a cost analysis for Meeting Maker 8.6 to the next meeting. He will also see about getting the Meeting Maker representatives here to talk to us. Mark will talk to Patrick about coordinating the faculty and staff training on Meeting Maker 8.6. Mark agreed to also convey this information to his staff and get onto TSAC listserv as soon as possible.

Williams Outstanding Technology Award

Nominations can be sent to Georgia or dropped off in ITDC 110 by November 24, 2006. Volunteers are needed to read nominations. Bob Rariden, Trish Klass, and Alan Lacy volunteered to serve on the selection committee.

Voice Mail Server

The voice mail server is being replaced. The current version is over 15 years old. The new version is crystal clear, runs much faster, and has some new features in addition to the old features we are accustomed to. Changeover will be done in early January. The University Computer Help Desk will be creating a how-to booklet, which will be distributed in December. While the current voice-mail retrieval number (438-3000) will still be used for new messages, a new number (438-4000) will be used to access old voice mail. Old voice mail messages will be kept for about two months.

Business Dial-Up Modem Pool

There is only a very small number of users on the business dial-up modem pool at this time. The maximum amount of modems in use at any one time is two, yet we have 108 modems dedicated to this use. These modems are near end-of-life. We are going to be phasing this out. No hardware will be updated after January 2008 and the modem pool will be complete phased out by 2010.

Next Meeting

October 30, 2006

DeGarmo 551

1:00 – 2:30 pm

Submitted by Georgia Bailey.