

Campus Technology Policy
October 30, 2006
1:00 – 2:30 pm
DeGarmo 551

Present: Bob Aaron, Sam Catanzaro, Dan Hayden, Trish Klass, Alan Lacy, Brent Paterson, Bob Rariden, Beth Schobernd, and Mark Walbert

Absent: Sara Campbell, Jim Moon, and Shari Zeck

Mark welcomed everyone to the meeting.

Old Business

Strategic Plan

Mark announced that he had just met with and has received positive feedback from the learning technology advisory committees in the College of Applied Science & Technology, College of Arts & Sciences, and Milner Library. The overarching theme in the response does seem to be “Where is the money?” He will also be meeting with the Academic Senate next Wednesday night and is still trying to connect with the Student Government Association. He also has been getting good feedback from the web-site comments page.

Top Ten Priorities

Mark asked for discussion regarding the top ten priorities. Mark added that he would like to see something that is important and something that is important and visible. Security and classrooms are his suggestions. Discussion included:

- Campus-wide wireless with classrooms being done first. Right now we only have budget to replace technology in the 110-spaces every 12 years. This should have a lot of positive PR value. This would have an upfront cost and then an annual cost associated with it.
- Eliminating SPAM would be very visible. The newest thing is image SPAM.
- Replacement cycles to upgrade hardware/software.
- Client satisfaction survey next fall, which would be visible and low-cost.
- Beefed up on-line training modules. User-training. (example: how do I set up filters in my e-mail, etc...)
- Security. Everyone assumes it is taken care of. We need to work on desktop security. Desktop data as well as mainframe security is important. Password creation across campus. Data storage off-campus could be explored. We need a University policy on how backups will be done.
- Dan saw recently where a University was allowing people to use video-conferencing with the troops in Iraq. This may be a good PR thing. Mark will talk to Doug about this.
- Dan picked up a brochure from *Educause*: “What should a student expect technologically from a University?” Mark will get copies of that flyer and send that information out to the committee.
- File and web serving ease of use issues. An environmental scan of what servers are on campus and what applications they are serving would be beneficial and could prove to be very useful information to help lower costs by consolidating purchases.

- Have someone go to a department meeting and make a 15 minute address to them over *elluminate* to show the capability of delivering training. Trish explained that *elluminate* is group software and they are using it for distance education. It has video, power point, instant messenger, and voice. It allows faculty and student to share work and upload information and can be used for consulting students on dissertations. Sessions can be recorded. A class or workshop can link where they visit at any time. Web-touring, on-line polling, and on-line live quizzing are some other uses for it. The group spoke about the Council's role of creating a technology strategy and talked of using *elluminate* as the University's choice.
- We need to convince someone that there needs to be a student fee to cover some of the technology costs.
- The Vice Presidents are excited about what the Council is doing. The ranking of Action Items is important. Security is mandatory and necessary. Parents are asking how we are protecting the student's privacy, etc.
- Mark will find the Educause "Top Ten..." list and check those priorities.

Mark asked what feedback the committee members are hearing about the strategic plan. Sam volunteered that his tech staff read the short version and the reaction was that this was going to centralize everything. Brent and Bob agreed. There has been discussion in person and on the listserv. There seems to be concerns about this, but it is felt that we are addressing these concerns. There seems to be resistance to standardization and centralization. Trish shared that the staff were shocked at the cost of Outlook, still don't believe the cost, and would like to see the estimates. Brent added that his area noticed that the document is all about students and faculty and staff are not mentioned. They felt the first four goals are about the academic side and don't see themselves fitting in until goal five.

Mark will send to the Council the latest full version of the IT Strategic Plan.

Meeting Maker migration to Exchange Update

Mark announced that we are working with *PeopleCube* to obtain an estimate for Meeting Maker 8.6. There was discussion about the number of licenses that will be needed.

Brent announced that he took the message back to his staff last week and they are happy with *Outlook Exchange* and won't change to Meeting Maker 8.6.

Bob Rariden announced that we need to find another solution for the campus events calendar. They too are looking at People Cube's *Web Events* software. Dan Hayden says we are in the midst of upgrading the university system and it may be worth looking at *Agilon One*. Bob will ask Rudy about it for the Campus Calendar.

Williams Outstanding Technology Award

Nominations can be sent to Georgia or dropped off in ITDC 110 by November 24, 2006.

Next Meeting

November 12, 2006
DeGarmo 551
1:00 – 2:30 pm