

Campus Technology Policy & Planning Council

May 5, 2008

1:00 – 2:30 pm

CoB 412

Present: Ann Beck, Sue Deason, Dan Hayden, Alan Lacy, Larry Lyons, Scott Christner for John Lust, and Mark Walbert

Absent: Tricia Klass, Caroline Mallory, Dave Nelson, Brent Paterson, Beth Schobernd, R.J. Tortoriello, and Shari Zeck

Mark welcomed everyone to the meeting. He announced that Shari Zeck is out for medical leave and a card was passed around for everyone to sign.

Old Business

Discussion of revised Policy on Appropriate Use of Information Technology Resources and Systems approved by Academic Senate

Mark announced that the revised policy has been approved by the Academic Senate. A copy has been sent to everyone. It now goes to the President's office and he will decide if it goes to the VP's or not.

Peer to Peer

For the last 2 years, the ISU Digital Citizen Project has been studying the behavioral and technological facets of the use of peer-to-peer (p2p) software to "share" copyrighted music, movie, and software files with others. The Recording Industry Association of America (RIAA) along with other entertainment industry groups have been actively working to stop the infringement of copyrighted material, especially by college students living on campus, by enforcing provisions of the Digital Millennium Copyright Act (DMCA). While the work of the Project was active, the entertainment industry has held back sending many of the DMCA complaints that would have been directed to ISU students. The work of the Project may soon be coming to a close as funds run out. That means that it's time for the University to discuss how to deal with p2p use on campus. Our current response is to narrow the bandwidth available for p2p applications. In the past, this has done nothing to stop the RIAA, for example, from sending many DMCA notices. So if we continue this approach we will once again receive larger numbers of DMCA notices. [Larry reported that, recently, Athletics was cited with a DMCA notice for using the song "Let's get ready to rumble" before games. It was \$1,500 fine for past, \$1,500 for present year, and \$1,500 for future 2 years.]

Mark offered two options in response to p2p use: block all p2p activity allowing students to call the Help Desk to be put on a white list for non-infringing use of a p2p application. The second option would be to monitor the use of p2p applications and let students know that use of the software to transfer a copyrighted file could get them in serious trouble with the entertainment industry. These notices could be escalated if the behavior persists. This approach was tested recently in Watterson and it seems to have resulted in a reduction in p2p use. Mark would like to work on this with Student Affairs and the Student Government, and get feedback from other units on campus. He asked for the Council's advice on how we decide what to do.

Updates

Procedure for Use of Cellular Services for University Business

There is no new news for this. As soon as everything is ready, Mark will let the group know.

Working Group Updates

Client Satisfaction Survey

The survey is in on-line form but needs to be edited. It will be ready for the beginning of the fall semester. Mark announced that he will send out a link to the survey to everyone on the Council so that they can help test it.

Digital Signage WG

This group has met with several vendors. There are two more who have yet to present to the WG. The two top vendors will be invited back to campus for a “bake-off”.

Exchange Consolidation Planning WG: new charge coming

Mark reported that the time is near when the decentralized units running Exchange servers will be looking to upgrade to 2007. Because this will necessarily require the purchase of new, 64-bit, servers, he thought it was the right time to bok once again at the cost of consolidating Exchange servers in a single, centrally-managed environment. Carla & Eric are writing a draft Charge statement to the Exchange Consolidation Planing WG to set them on the task of costing out such a consolidation.

Wireless Expansion Planning WG: need volunteers

Current members list:

Steve Menken, Chair

Jim Kalmbach, CAS

Ken Fansler, COE

Shari Zeck, CFA

Mark explained that more volunteers are still needed. We need a group to discuss what is needed and where the wireless is needed on campus. He asked Council members to send him the name of someone in each of their areas. It does not necessarily have to be faculty but faculty must be well represented on the WG.

Access and Identity Management WG (Shari & Dan)

Dan reported that there is nothing to report at this time with Shari out. Mark will send a note out to everyone on the Working Group to get an update on the work of the four (?) Task Teams.

Tech Tuition

Mark hopes to have the Tech Tuition Disbursement spreadsheet done before the next meeting so the Associate Deans can discuss how much is available for the colleges and how much is available for grants.

Reports

TechZone Computer Nights

TechZone Computer Nights was held April 21-23 in Tinley Park, Arlington Heights, and Normal. Attendance was up again this year as were early orders (with Apple computer orders exceeding Dell and Lenovo orders 2:1...) Dell's computers were much "glitzier" this year.

Apple mass purchase

About \$100,000 order. Largest discount yet! Apple computer sales show the most growth of any computer; probably about 15% of all purchases...

Dell mass purchase

Organizing meeting a week ago last Thursday with a larger quantity of computers on everyone's radar than expected. Decided on 4 common specs plus a laptop. At least 400 systems were purchased. Scott reported that the discount on COB orders was 15%.

Presentation

Scott Christner, COB, gave a presentation in the lab in 22G and how their tech support staff use *NetOp* to monitor computer use in the computer-equipped classrooms in the COB building.

The meeting was adjourned.

Next Meetings:

Monday, May 19, 2008

Monday, June 2, 2008

DeGarmo 551

Submitted by Georgia Bailey