

Campus Technology Policy & Planning Council
March 6, 2006
1:00 – 2:30 pm
DeGarmo 551

Present: Beckie Benner, Sara Campbell, Beth Schobernd, Dan Hayden, Trish Klass, Jim Moon, Brent Paterson, Galen Crow for Bob Rariden, Mark Walbert, Jeff Wood

Absent: Sam Catanzaro and Shari Zeck

Mark welcomed everyone to the meeting

The agenda for today's meeting is to review the IT Strategic Goals progress summary. Mark added that a new Goal has been proposed:

Goal 6: Provide outstanding technologies in support of client needs.

The group went through each of the five previously proposed goals discussing each goal statement and the proposed action items. Mark will make revisions and get those out to the committee.

Goal 1: Respond to IT client needs.

The Council discussed the 9 action items proposed by the Goal 1 working group. They suggested a change in the wording of the goal [and the working group proposed an additional change] so that it reads:

Goal 1: Systematically determine IT client needs.

The Council suggested adding an Action Item related to gathering data pertaining to IT client needs from existing campus sources as well. They also suggested moving Action Items 4, 5, and 6 to Goal 3 on organizational changes and to more fully identify resources connected to them. It was noted that the working group has not determined the cost of doing a survey. Mark explained that the second page of the working group's report came from MIT and charts the path they took in creating, disseminating, and reporting on their IT client satisfaction survey. The committee recommended adding one or more sentences under each goal statement that describes the Goal in more detail.

Goal 2: Provide the resources necessary to support IT-client needs.

The Council agreed that local units need to be able to easily identify their IT budgets. Until then, we will use the data from FY2005 that was submitted as part of the Educause Core Data Survey as a measure of campus spending on IT in central and non-central areas. The Council suggested we identify in Datatel the expenditures categories related to IT and use spending in those categories as a proxy for the non-central units's IT spending. The Goal 2 working group will meet and start to draft a budget philosophy. The Council asked the working group to look at changes in the Datatel categories that would be helpful.

Goal 3: Revise the IT org structure so that it can more readily respond to IT-client needs.

The working group has not yet developed action items but came up a few discussion points. The Council discussed whether this should be a Goal or be recommendation that follows from the other Goals. The committee agreed to make this a recommendation and to reword the statement to:

Recommendation: Identify an IT structure that meets client IT needs efficiently and effectively.

Goal 4: Create an environment that fosters innovation and anticipates future IT needs.

The Council suggested rewording the single action item to read “Appoint a person with the responsibility for IT research and development”. There also needs to be money available to help colleges be innovative in their uses of IT and a procedure needs to be in place for how to decide what proposal would receive funding. The Council also suggested that three of the bullet points under this action item be moved to the recommendation that used to be Goal 3. Suggested descriptors of this position were “facilitator”, “cutting through red tape”, “advocate”, and “good communication”.

Goal 5: Create a culture of assessment, and accountability for IT services.

The Council suggested changing the wording of this goal to:

Goal 5: Create a culture of planning and assessment for IT services

They asked how new policies and procedures will be enforced. It was suggested that these new policies and procedures could be part of program reviews and noted that some of this may depend on what is decided on in Goal 2.

The meeting was adjourned.

There will be no meeting during next week’s Spring Break.

Next Meeting: March 20, 2006
DeGarmo 551
1:00 – 2:30 pm

Submitted by Georgia Bailey.