

Campus Technology Policy & Planning Council
March 20, 2006
1:00 – 2:30 pm
DeGarmo 551

Present: Sam Catanzaro, Brent Paterson, Beth Schobernd, Dan Hayden, Jim Moon, Mark Walbert, and Shari Zeck

Absent: Beckie Benner, Sara Campbell, Galen Crow for Bob Rariden, Trish Klass, and Jeff Wood

Mark welcomed everyone to the meeting.

Announcements

Mark announced that he has not received a response back from the Exchange Working Group. He hoped to get word to the committee by Friday on the status of their work.

He gave updates on the Strategic Goals Working Groups' meetings listed below and announced that he would get copies of each of the working group findings to each of the committee members for their files.

Goal 1: Systematically determine IT client needs.

This group last met on March 8. Some of the Action Items were moved to Goal 3 where they seemed more appropriately located. Trish is investigating what it would involve to offer coupons for surveys. We are thinking of sending surveys regarding IT client satisfaction out to 2,000 individuals. At \$5 per coupon that would cost about \$10,000. However, if we get even a 50% response rate the coupon cost would be no more than \$5,000. Beckie & Mark are going through the MIT and Stanford surveys to see what can be used, with their permission, at IUS. MIT and Stanford do a IT Client Satisfaction Survey every 18 months. Galen has questions asked on a previous survey at ISU that the WG will look at adding to our survey.

Goal 2: Provide the resources necessary to support IT-client needs.

This group last met on March 7 and looked at the IT-related Datatel spending categories. There are six IT-specific categories and three of those should probably be eliminated. They began working through a budget philosophy. They reworked the budget proposal that was sent to Barb Blake earlier and discussed an article that listed several ways to fail to create a proper budget model. They will work on the philosophy next and report back to the committee. The committee discussed monthly mainframe, data port, and telecom's charges that are invisible to the purchasing department.

Goal 3: Identify an IT structure that meets client IT needs efficiently and effectively.

This group last met on March 16. They decided, after discussion, to keep this as a Goal (rather than move it to a "Recommendation") and made some changes to the wording in the text of the goal. They started a list of key terms that would be part of the Action Items. Mark went through those key words with the committee.

Goal 4: Create an environment that fosters innovation and anticipates future IT needs.

Goal 5: Create a culture of planning and assessment for IT services

Georgia is trying to find times for working groups 4 & 5.

Group 6:

If you are interested in working on the working group 6 with Mark, send him an e-mail.

Mark asked for feedback from the group. He would like to have the IT Strategic Plan in draft form by the end of the semester but definitely by the end of the fiscal year.

Old Business

Mallard

The committee discussed concerns raised by some faculty about losing *Mallard*. The committee felt that we need to be responsive to those professors who do the things in their classes that cannot be done without *Mallard*. Mark indicated that he would contact Donna Brown at *University of Illinois* this week to let her know that, while the university is discontinuing its support of *Mallard*, departments may still continue to use it on their own. [done]

New Business

Tech Tuition

We have the college lab usage data now and we are waiting for TechZone to give us an estimate of the software costs for next year. The good news is that this is the low-year for software expenses covered by Tech Tuition. We are still working to reduce the budget for I-Tools CD by having students go to the web site to download. Preview and passages budgets were down 6% last year. The goal is to protect the amounts going to the colleges. SPSS is raising the price for its software and modules substantially this year.

The meeting was adjourned.

Next Meeting: March 27, 2006

DeGarmo 551

1:00 – 2:30 pm

Submitted by Georgia Bailey.