

Technology Support Advisory Consortium (TSAC)

Revised: September 21,2004

Purpose: TSAC is dedicated to coordinating computer support issues campus-wide and charged with the implementation and maintenance of the Distributed Computer Support Plan. TSAC also provides technical expertise to the Campus Technology Policy & Planning Council and other committees on campus-wide technology initiatives and serves as a resource for local support units on technical issues.

Administration: TSAC reports to the Associate Vice President for Information Technology.

Membership (15 members):

College representatives, 1 each (to be appointed by Dean or VP)

- College of Arts and Sciences
- College of Applied Science and Technology
- College of Business
- College of Education
- College of Fine Arts
- Mennonite College of Nursing
- Milner Library

Student Technology Support Services (STSS) Director

VP for Finance & Planning/VP for University Advancement

VP for Student Affairs

VP for Academic Affairs & President's Office

Campus Technology Support Group (CTSG) *also serves as Distributed Support Coordinator and permanent co-chair*

Member at Large from the TSAC Technology Users' Group

Computer Infrastructure Support Services (CISS) *ex-officio*

Telecommunications & Network Support Services (TNSS) *ex-officio*

Term: All terms (exceptions noted below) will be for three academic years beginning in July of each year. Years of appointment have been staggered so that no more than one-third of the committee is replaced in a given year. No limit is set on the number of terms that may be served, but reappointment is contingent upon Dean or VP approval. The CTSG, CISS, & TNSS representatives are permanently appointed and not subject to reappointment every 3 years. The Member at Large is elected from the TSAC Technology Users' Group (TTUG) support community every Spring to begin a one-year term in July (not renewable for the following year). A co-chairperson is elected in June of each year from the voting members of TSAC to serve a one-year term (renewable).

Meetings: TSAC meets throughout the year, bimonthly.

Expectations of Committee Members:

- Provide guidance, planning, and management of the network of Distributed Support clusters across campus to ensure the continued, successful operation of the Distributed Computer Support Plan as it is implemented at Illinois State University

- Serve as a communication medium to and from the users and support staff they represent
- Actively participate in technology planning efforts, both long- and short-term
- Work in cooperation with the Campus Technology Policy & Planning Council providing technical expertise where needed
- Promote and participate in monthly TTUG training sessions for support staff

Please send questions to the co-chairs of TSAC at tsac@ilstu.edu.