

Site License Sub-Committee Report
Version: February 26, 2002
Approved Feb 12, 2002 by ECAT; April approval by PAC

Members: Edgar Norton (chair), Sarah Campbell, Ramesh Chaudhary, Randy Marrs, Dean Plumadore, Aaron Paolucci, Tom Schiebel, Jean Standard.

Software Package for FY03:

<u>Tech Tuition Distribution Budget</u>	FY03	FY02
Microsoft Campus Agreement	\$ 55,000	\$50,000
OS X upgrades (assume 200 machines, pending census)	\$ 5,000	
SPSS Annual Agreement	\$ 12,000	\$13,050
Anti-virus/firewall set-aside	\$ 24,000	\$7,000
MiniTab	\$ 4,500	\$4,500
Eudora	\$ 4,000	\$5,000
QWS3270 (annual maint)	\$ 1,800	\$2,700
Mallard & WebCT & WebBoard	\$ 9,750	\$4,750
Upgrade to WebCT Campus Edition (estimated)	\$ 18,000	
Total	\$134,050	\$87,000

<u>FY03 Spending by Area</u>	Tech Tuition	VP	Total
Microsoft Campus Agreement	\$ 55,000	\$95,000	\$150,000
OS X upgrades (assume 200 machines, pending census)	\$ 5,000	\$5,000	\$10,000
SPSS Annual Agreement	\$ 12,000	\$4,800	\$16,800
Anti-virus/firewall set-aside	\$ 24,000	\$6,000	\$30,000
MiniTab	\$ 4,500	\$0	\$4,500
Eudora	\$ 4,000	\$1,000	\$5,000
QWS3270 (annual maint)	\$ 1,800	\$1,237	\$3,037
Mallard & WebCT & WebBoard	\$ 9,750	\$0	\$9,750
Web CT Advanced Upgrade	\$ 18,000	\$0	\$18,000
Total	\$134,050	\$113,037	\$247,087

Recommendations:

- 1) Tech Tuition dollars be allocated to the list of software above.
- 2) The low usage and the cost of the AMOS add-on for SPSS is such that the group concurs with the ECAT discussion that it not be included for tech tuition funding.
- 3) All I-Tools related software remains the same for FY03 with updated versions of appropriate applications, including Eudora and Outlook Express for email clients, and Netscape and Internet Explorer for web clients. Although not a part of I-Tools, Outlook

and Entourage are also supported as email clients as part of the Office Suite provided for faculty and staff.

- 4) The current anti-virus site license is a 2-year license. For budgeting purposes, we suggest setting aside funds each year, that is, budgeting one-half of the expected license costs each year when we have two-year license agreements. This will help to smooth out the year-to-year cost of anti-virus (and firewall, see point 5 below) software.
- 5) Virus scan utilities are encouraged in the strongest possible terms. The ideal would be to have a mandatory and silent installation, with scheduled updates. Technical issues and licensing issues have currently prevented this type of installation, and these issues may be difficult or impossible to solve before I-Tools 2002 goes to press, but our position is that we should continue to work toward having virus scanning software installed on student computers to the fullest extent possible.
- 6) Firewall security is probably where anti-virus security was 3-4 years ago. Today, anti-virus is a must. The group feels we need to start planning and educating users about firewall software and exploring options for bundling anti-virus/firewall software with a vendor for site-license purposes. Our current McAfee anti-virus site license expires June 30, 2003. We will likely need a license for a minimum of 4,000 users starting July 1, 2003. One quote for firewall software, ZoneAlarm, charges \$2.50/user for 20,000 users; the charge for an advanced version, ZoneAlarm Pro, is \$4.00/user. For only 1,000 users, a license will cost \$24.77 each. But downloads of the basic ZoneAlarm package are available for free to individual users!

The group spent much time discussing issues surrounding firewall software and ways for Itools packaging to make it more user-friendly to reduce help desk calls. Based upon input from earlier ECAT discussions, the group recommends:

- a) Establish a study group to investigate firewall options. Given the expected savings from purchasing (in FY04) anti-virus and firewall software from the same vendor, the group should consider both anti-virus and firewall packages, both server and desktop-based.
 - b) The study group will want to run pilot testing of our various options, including our ability to modify "ini" files to pre-install some likely computer communication sources to minimize firewall alarms.
 - c) The group will recommend, based upon cost and features, anti-virus and firewall software for licensing as of July 1, 2003.
- 7) In FY 03 Itools will support the Windows 98, 2000 and XP operating systems for PCs and Mac OS 9.1 and X in FY03. Official support for Windows 95 and Mac OS below 8.6 will end after FY02, which means the Itools 2002 package will not be tested using these operating systems. Currently, although not officially supported, the Help Desk does receive and tries to help users with XP on their home machines.